



Workshops and Events Refund Policy

Refunds will be issued for cancellations up to 7 days before workshop / event – full refund. Less than 6 days before workshop / event or non-attendance – no refund will be issued.

I booked but didn't attend?

No refunds are available unless cancellation was made in line with our cancellation policy.

I can't make the date but would like to transfer to another workshop / event?

If there's still space available on the workshop / event you want to transfer to, we will transfer your booking. If no space is available, we'll refund your booking in line with our cancellation policy.

I'd like a friend to attend the workshop in my place

Please contact us via email or telephone. The latest we can transfer your registration to a colleague is **one day** before the beginning of the workshop. Please provide both your name and email address and the name and email address of your replacement.

Other cancellations and schedule changes

We reserve the right to cancel or reschedule an event due to low enrolment, staff illness, or other circumstances. If the event is cancelled, participants will receive a full refund of the event/workshop cost. If the event is rescheduled, participants will have the option of attending the rescheduled event or receiving a full refund. In the rare occurrence that we cancel or reschedule a workshop or other event, MOSTYN cannot be responsible for any additional expenditure incurred by participants.